

# Welcome to Your New DISH Statement

We want to make your life easier. The new statement does that.

**dish**

P.O. BOX 7200 PASADENA CA 91109-7200  
8255 9090 NO TP 08 3003 TVNAN 01 012517 0064

Joe Customer  
123 DISH Way  
Denver, CO 80223

Bill Creation Date: 07/05/18  
Account Number: 8255 9090 0000 0000  
Account Holder: Joe Customer  
Service Address: 123 DISH Way Denver, CO 80223

Page 1 of 3

Welcome to DISH.  
Your first monthly bill is ready.

Thank you for signing up for eBill and AutoPay.  
You're saving \$5 per month! Your future bills will arrive via email and you can always view them at mydish.com/mybillhistory. To update your eBill and AutoPay preferences go to mydish.com/mypreferences.

**Free DISH Protect Silver: You're in month 1 of 3**

You'll be billed at the regular price of \$8.99/mo. from month 7 onward.

**Free Premium Channels: You're in month 1 of 3**

We hope you are enjoying HBO, Showtime, Cinemax, and Starz. You'll be billed at the regular price of \$45/mo. from month 4 onward.

To update or cancel your offers above, visit MyDish.com, download the MyDish app or call 1-800-333-DISH (3474).

**Summary**

Previous Bill	\$0.00
Recent Payment(s)	\$0.00
Past Due	\$0.00
New TV Charges	\$119.91
<b>AutoPay on 07/15/18</b>	<b>\$119.91</b>

Additional details are on page 2

**Find Us Here**

mydish.com myDISH App 1-800-333-3474

**5 Easy Ways to Pay**

**MyDISH App** Quickly pay your bill with a touch of a button

**Online Pay** in a few simple clicks at mydish.com/paymybill

**Text Message** Text "Pay Bill" to 3474!

**Phone** Call our quick pay hotline at XXX-XXX-XXXX

**Check** Write your DISH account number on your check and return this portion

No hassle. No late fees. No worries.  
(Enroll in AutoPay at mydish.com/preferences and never worry about missing a bill again.)

Account Number: 8255 9090 0000 0000  
Account Holder: Joe Customer  
Billing Address: 123 DISH Way Denver, CO 80223

**AutoPay on 07/15/18 \$119.91**

Your Credit Card Will Be Charged On 07/15/18

DISH  
PO BOX 94028  
PALATINE IL 60094-4028

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Page 2 of 3

**Previous Activity**

Previous Bill	\$0.00
Card Payment	\$0.00
<b>Past Due</b>	<b>\$0.00</b>

**New TV Charges**

07/01/18 - 07/15/18	<b>Monthly TV</b> America's Top 200 Local Channels	\$74.99 \$7.00
07/01/18 - 07/15/18	<b>Equipment</b> Jony Receiver Hopper DVR Service	\$24.99 \$7.00 \$15.00
07/01/18 - 07/15/18	<b>Add-Ons</b> Heartland Pack DISH Protect Silver Heartland	\$6.00 \$0.00 \$0.00 \$6.00
07/01/18	<b>Surcharges</b> FCC Regulatory Fee	\$0.03 \$0.03
07/01/18	<b>Taxes</b> State/Local Tax (Sales)	\$6.89 \$6.89
	<b>New TV Charges</b>	<b>\$119.91</b>
	<b>AutoPay on 07/15/18</b>	<b>\$119.91</b>

**About Your Bill**

Your monthly bill is mailed approximately 15 days before your payment due date. Your balance is updated by the Account Due.

Any changes you make to your service in the middle of your bill period may result in prorated charges for added services and prorated credits for discontinued services.

Direct satellite services on the return portion of your bill, or send correspondence to the payment address. Our payment processing system cannot read comments. All communications concerning disputed bills, including an installment contract or full satisfaction of debt, and any other complaints must be sent to DISH Network, P.O. Box 3003, Littleton, CO 80130.

Closed Caption contact info: 1-800-408-0000, Fax 700-074-7600, or closedcaptioning@dish.com. Written complaints: Viewnet First, Closed Caption Compliance Manager, P.O. Box 9042, Littleton, CO 80120.

Visit mydish.com/support for general information about billing.

To pay your bill, visit [mydish.com/paymybill](http://mydish.com/paymybill)

For walk-in payment options, call your preferred provider to find the location nearest you.

CheckFree: 1-855-578-6414  
MoneyGram: 1-800-928-9400  
Western Union: 1-800-325-5000

Manage your account at [mydish.com](http://mydish.com)

Update AutoPay Preferences  
Update eBill Preferences  
Check your balance  
Change your programming  
Order PPV movies and more

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## 1 Customer Address

Your billing address. This may be different than your service address.

## 2 Statement of Service

Account number, service address, date, and your name.

## 3 News

Find out important DISH news information, such as new products and services.

## 4 Payment Due Date & Amount

Find out important DISH news information, such as new products and services.

## 5 Account Summary

Shows payment information, current monthly charges, and remaining balance.

## 6 Account Notifications

Promotional offers and important account information.

## 7 Payment Options

Shows the convenient options you have to pay your bill.

## 8 Payment Information

Payment amount you are submitting.

## 9 Account Details & Services

Contains balances and payment information, & services you have selected.

## 10 About Your Bill

Information about your billing cycle and customer service information.

## 11 Walk-in Payment Locations

Alternative payment locations.

## 12 Manage Your Account

Online account management.