

RECEIVER SET UP GUIDE



722/622

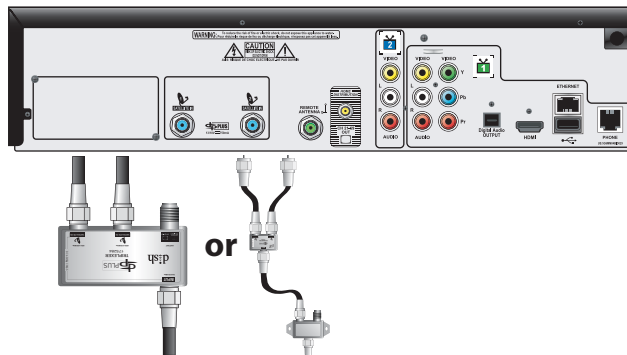
1. Labeling Your Cables

Use the labels provided to complete this step. Do not remove any cables from the receiver being replaced until Step 2.

- a.** Attach the blue label to the cables connected to the "Satellite In" port.



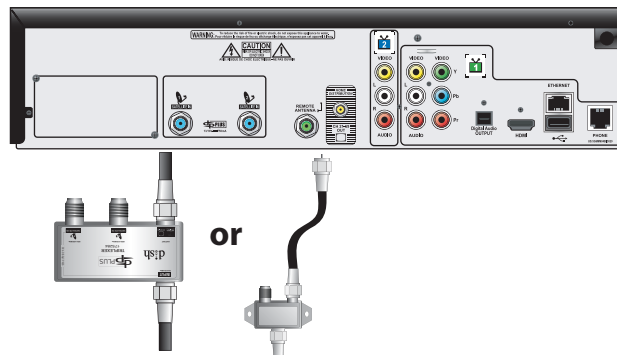
Your Satellite In connection will look like one of the following images.



- b.** Attach the gray label to the cables connected to the "Home Distribution" port.

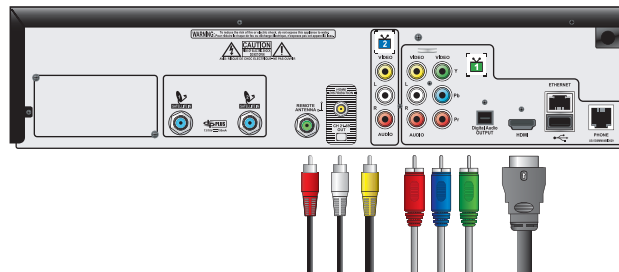


Your Home Distribution connection will look like one of the following images.

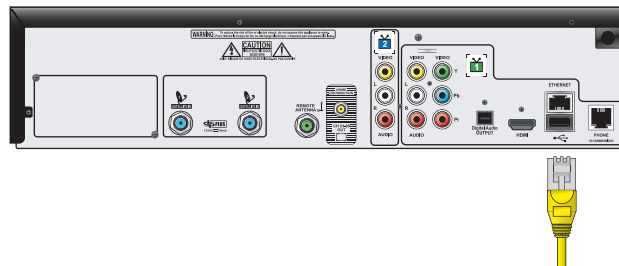


1. Labeling Your Cables (Cont'd)

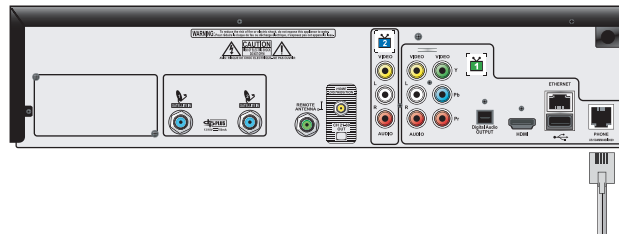
- c.** For your audio/video connection, you will either use an HDMI cable, YPbPr cables, or RCA cables. Attach either the black label to the cable connected to the "HDMI" port, the orange label to the cables connected to the RCA ports, or the red label to the cables connected to the YPbPr ports.



- d.** Attach the yellow label to the cable connected to the "Ethernet" port. *You may not have this cable.*

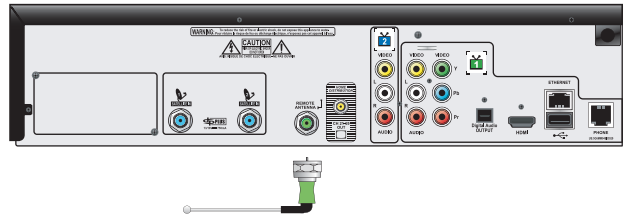


- e.** Attach the white label to the cable connected to the "Phone" port. *You may not have this cable.*



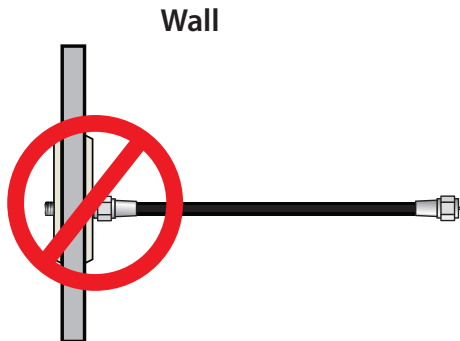
1. Labeling Your Cables (Cont'd)

- f.** Attach the green label to the cable or antenna connected to the "Remote Antenna" port.



2. Disconnecting Your Cables

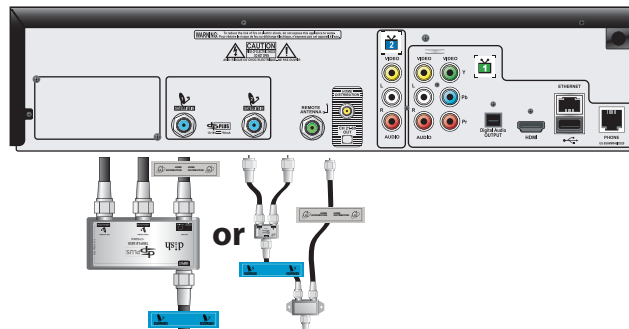
- a.** Disconnect the cables from the receiver being replaced. Only disconnect the cables at the end connected to the receiver. Do not disconnect the cables from the wall or TV.



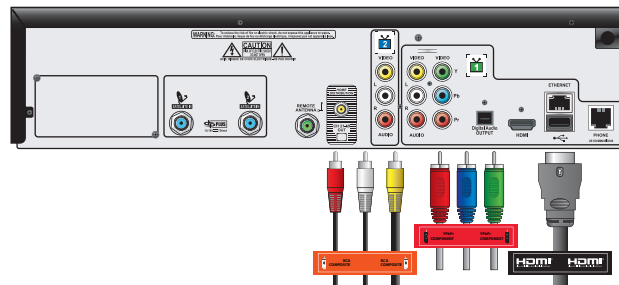
3. Connecting the Cables to Your Replacement Receiver

- a.** Connect the Satellite In cables to the "Satellite In" ports and connect the Home Distribution cables to the "Home Distribution" port on the replacement receiver.

Your Satellite In and Home Distribution connection will look like one of the following images.

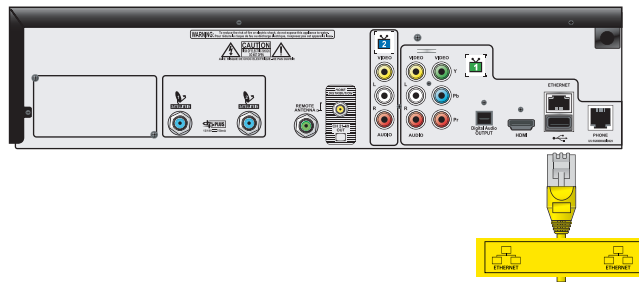


- b.** Connect either the HDMI cable, YPbPR cables, or RCA cables from the TV to the corresponding port(s) on the replacement receiver.



- c.** Connect the Ethernet cable to the "Ethernet" port on the replacement receiver.

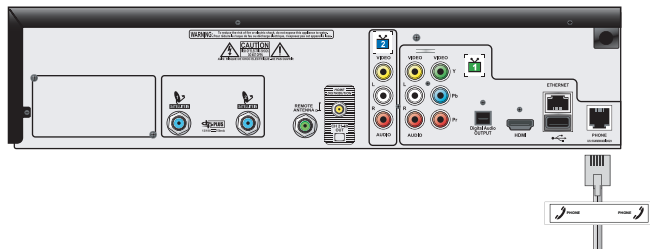
You may not have this cable.



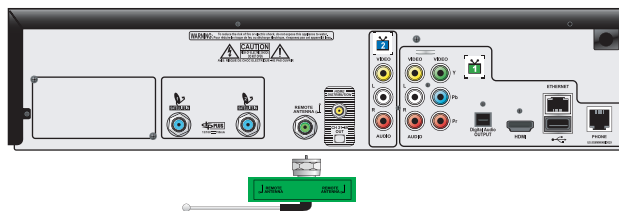
3. Connecting the Cables to Your Replacement Receiver (Cont'd)

- d.** Connect the Phone cable to the "Phone" port on the replacement receiver.

You may not have this cable.



- e.** Connect the remote antenna to the "Remote Antenna" port on the replacement receiver.



- f.** Open the panel on the front of the new receiver and make sure the Smart Card is secured firmly in the slot.

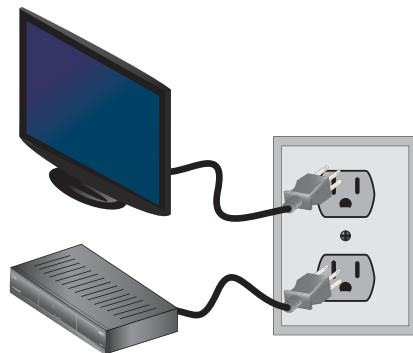
Not all receivers will have a Smart Card. If your receiver does not have a Smart Card, go to Step 4.



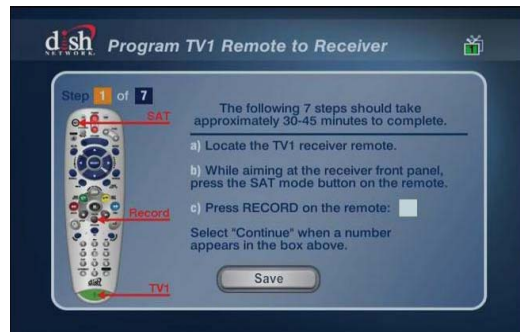
4. Powering Your Equipment

a. Make sure your TV cord is plugged into the wall outlet and turn on your TV.

b. Plug the power cord from the new receiver into a wall outlet.



c. Your screen should now display the Program TV1 Remote to Receiver screen. If you do not see this screen, confirm that you are on the correct input for watching DISH. Check the input by pressing the Source/Input button located on the side, back, or front of your TV.



5. Programming Your Remote Control

- a.** Follow the on-screen instructions to program your remote(s) to the replacement receiver.
- b.** Once you have completed the on screen steps, use the arrow buttons on your remote control to highlight "Save" and then press the SELECT button on your remote control.
- c.** If you have a second remote for your TV2, follow the on-screen instructions to program your second remote to the replacement receiver.
If you do not have a second remote, use the arrow buttons on your remote control to highlight "Continue" and then press the SELECT button on your remote control.
- d.** Once you have completed the on screen steps for your second remote, use the arrow buttons on your remote control to highlight "Continue" and then press the SELECT button on your remote control.



6. Downloading the Receiver Software

- a.** Your receiver will automatically start the software download.



- b.** Once your software download is complete, your receiver will automatically start updating the receiver.



7. Setting Your TV Configuration

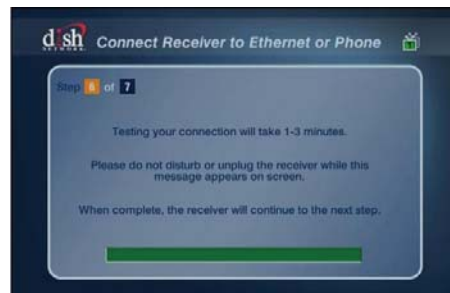
a. Using your remote control, follow the on-screen instructions to set the proper channel for your TV2. Use the arrow buttons on your remote control to highlight "Save" and then press the SELECT button on your remote control.



b. Using your remote control, follow the on-screen instructions to set the video resolution based on the TV type that you are using. Use the arrow buttons on your remote control to highlight "Save" and then press the SELECT button on your remote control.

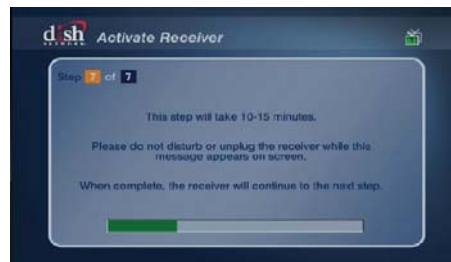


c. Using the arrows on your remote control, highlight "Continue" and then press the SELECT button on your remote control to test the Ethernet connection. Repeat this process to test the phone connection.



8. Activating Your Replacement Receiver

- a.** Wait while the activation process begins.



- b.** Have your account number, receiver number, and Smart Card number ready. Using the number buttons on your remote enter in your receiver number along with your account number and zip code. Then highlight "Continue" and press SELECT.



- c.** Using the arrow buttons on your remote, highlight "Live TV" and press SELECT.

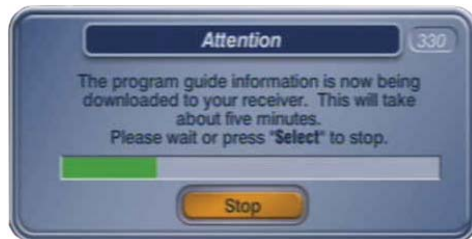


8. Activating Your Replacement Receiver (Cont'd)

d. Wait while your satellite signal is acquired.



e. Wait while your program guide downloads.



f. Once your program guide downloads, your screen will display live TV.



9. Returning Your Original Receiver

Find your model number located on the back of your original receiver. Your model name may appear with letters in front or behind the number; such as ViP, XiP, or ZiP. If your model number appears below, continue following Step 9 "Returning Your Original Receiver." If you do not see your model number, go to Step 10 "Recycling Your Original Receiver."

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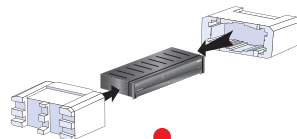
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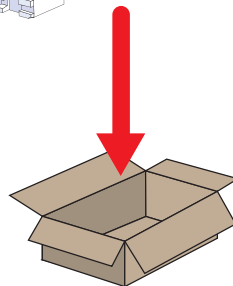
Hopper

Joey

- a.** Carefully wrap the power cord around the receiver and pack the receiver in between the foam protection.

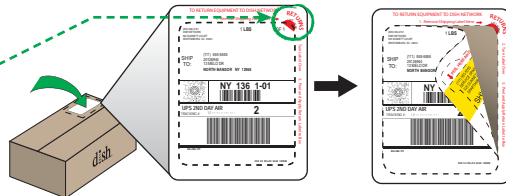


- b.** Place the receiver in the box that the new receiver came in.

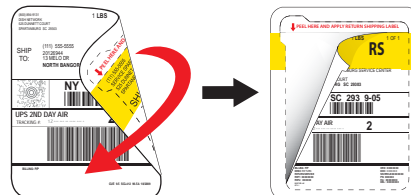


9. Returning Your Original Receiver (Cont'd)

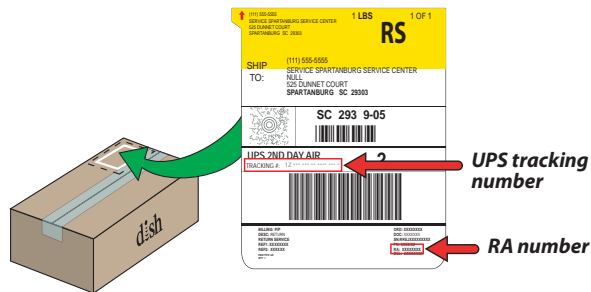
- c.** Locate the original shipping label on the box and remove it using the red tab.



- d.** Turn the original label over and peel off the yellow return shipping label to expose the adhesive.



- e.** Apply the yellow return label to the top of the box and seal the box.

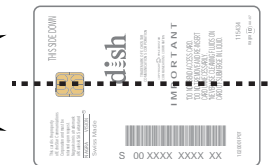
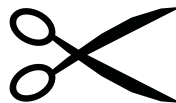


- g.** Return the removed receiver at the nearest UPS dropoff location. To find the location nearest you or to schedule a pickup at your cost, visit ups.com/dropoff.

10. Recycling Your Original Receiver

Only complete this step if you did not see your receiver number in Step 9.

- a.** Open the front panel on the receiver.
- b.** If your receiver has a Smart Card, remove it from the receiver and continue to Step 10c. If your receiver does not have a Smart Card, go to Step 10d.



- c.** Destroy the Smart Card by cutting the card lengthwise through the main chip.
- d.** Visit mydish.com/recycle or dish.com/redirects/promotion/recycle to dispose of your equipment in an environmentally responsible manner at an electronics recycler near you. Do not return your receiver, Smart Card, or other equipment to DISH.



Vist us at:

www.dish.com/chat

Select "Chat Now" for assistance

Call our 24/7 Toll Free
customer service:

1-800-333-DISH (3474)



mydish.com



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