



Remote Control User's Guide



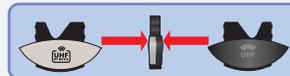
1

Confirm Your Receiver Model then

Select the Right Key

Remote keys are included in this replacement remote kit.

Keys have two sides. Look on both sides to find right key for your remote.

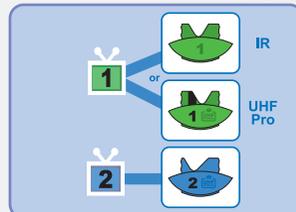


If your receiver looks like one of these...



DISH Player-DVR 942

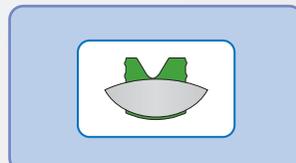
VI P222 & VI P622 DVR



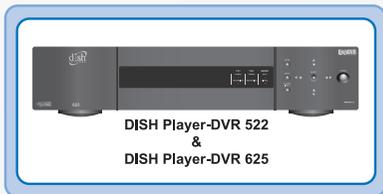
If your receiver looks like this...



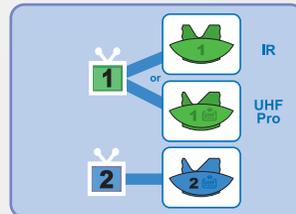
DISH 411 & VI P211



If your receiver looks like this...



DISH Player-DVR 522 & DISH Player-DVR 625



If your receiver looks like one of these...



DISH 501 & DISH 508 DISH Player-DVR 510

DISH 721



If your receiver looks like one of these...



DISH 811

DISH Player-DVR 921



2

Install Your Selected Key

Note: If you will be using the blue TV2 key that comes already installed in your remote, skip this step and proceed with the next step (*Insert the Batteries*).

1



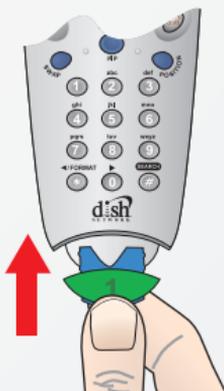
Pull the remote battery cover off.

2



Separate the key from the remote by inserting your thumbnail or coin in the crease. Remove key by grasping at the bottom.

3

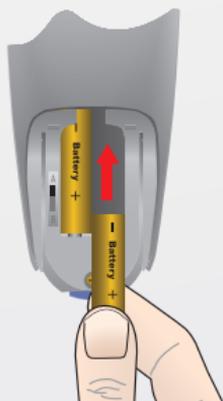


Insert face up the key you selected on the previous page.

3

Insert the Batteries

1



Insert 4 AAA batteries making sure to match the plus (+) ends with the plus markings on the battery case.

2



Replace the remote battery cover.

4

Making the Remote Work With Your Receiver

1

If you installed one of these keys, continue with **step 2** on this page.

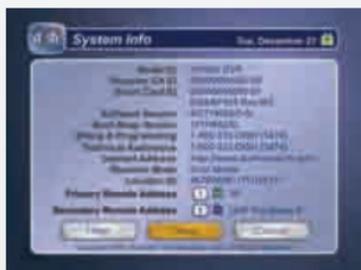


2

If you installed a UHF key, make sure the UHF antenna is installed on the back of the receiver.



4



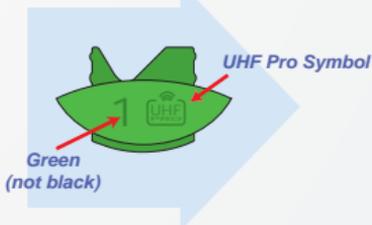
Confirm that you see the System Information screen.

6



Confirm that your remote operates your receiver by pressing remote buttons. If your remote has a blue number 2 key, you may need to go to your remote TV2 location to confirm your remote operates your receiver. If this is not working, go back to **step 5**.

If you installed this key, go to **page 11** inside this guide.



3

SYSTEM INFO



Turn your receiver and TV on, and press **SYSTEM INFO** on the front of the receiver.

5



Press **RECORD** on your remote. The remote address will probably change on the screen.

Program the Remote to Control Your TV

1



Turn your TV on.

2



Press & hold the TV Mode button until all Mode buttons light up.

3

POWER



Press POWER.

4



Press the UP ARROW repeatedly (about 1 press per second) until your TV turns off.

5



Press POUND.

The TV Mode button will flash three times.

6

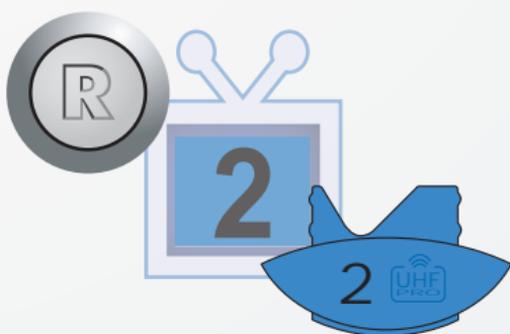


Press the POWER button to turn the TV on and try other buttons to make sure the code works. If you want to try another code, start over from **step 1**.

Programming the Recover Button for TV2 Operation

For TV2 Remote Controls on
DISH Player-DVR 522, 625, 942,
ViP222 and ViP622 DVR Receivers

Programming your RECOVER button allows you to easily regain satellite programming if you accidentally change TV channels or inputs.



1



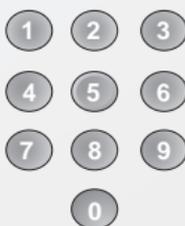
Press & hold the TV Mode button until all Mode buttons light up.

2



Press STAR.

3



Enter the channel number you tune your TV to when you watch satellite programming.

4



Press POUND.

Use the RECOVER button as described in *If You Lose Your Picture* on the next page (C-6).

Placing Your Remote in Limited Mode

Limited Mode locks out all the TV mode operations except for TV power, Mute, and Volume. This prevents you from accidentally tuning away from satellite programming.

1



Press & hold the TV Mode button until all Mode buttons light up.

2



Press the PAGE UP button.

3



Press POUND.

To take the remote out of Limited Mode, use the PAGE DOWN button instead of the PAGE UP button in step 2.

If You Lose Your Picture (How to Use the RECOVER Button)

Use the RECOVER button to get back to watching satellite programming if you accidentally change channels or inputs on your TV.

1



Press and hold RECOVER until all mode buttons light up.

2



If you see the System Information screen, proceed to step 4. Otherwise, continue to step 3.

(Your screen may be different)

3



Press RECOVER again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.

4



Press SELECT to resume watching TV.

Remote Operation

SAT Mode

To use the features described in this section, make sure you are in SAT mode by pressing the SAT Mode button.

SAT

Note: Some features may not be available depending on your receiver model.

Volume & Mute Buttons

Control TV volume
Programming required (see C-4)

Receiver Power & TV Power

Top button turns the receiver on/off, bottom button turns the TV on/off
Programming required (see C-4)

Press this button for SAT Mode

Page Buttons

Page up/down in menus

Program Guide

Display current and future satellite program listings

Arrows/Select Buttons

Channel up/down, navigate through menus/guides and select a desired option

Browse

See what is on other channels while watching TV

View Satellite Programming

Exit out of any menu/guide and go back to viewing live TV

DISH

Explore interactive TV features

Number Buttons

Enter a channel number, or select menu items

Search

Search for a program

Receiver Menu

Access receiver features and settings

Themes

Search for programs using Themes

Recall

Go back to last channel viewed

Info

Display program info

Digital Video Recorder (DVR) Buttons

Pause live TV and play or record programming

Recover

Recovers satellite programming if your TV input or channel has changed

Picture-In-Picture (PIP) Buttons

Watch two separate programs at once

Format

Format the picture to the desired width to match the program you are viewing

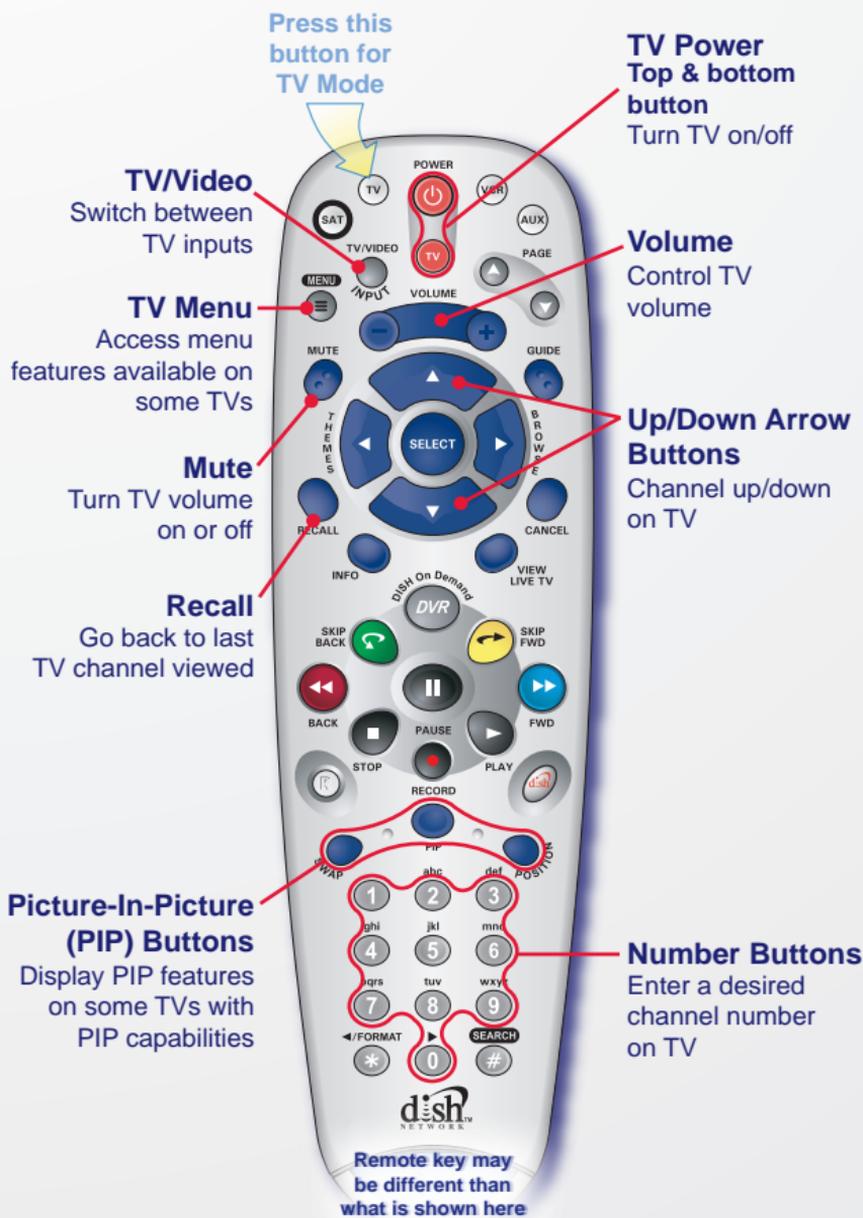


Remote key may be different than what is shown here

Remote Operation

TV Mode

To use the features described in this section, make sure you are in TV mode by pressing the TV Mode button.  Remote programming is required. See C-4 for instructions.



Note: Remote operation is different on DISH Network TVs. See your DISH Network TV User's Guide for proper operation.

Remote Operation

VCR Mode

To use the features described in this section, make sure you are in VCR mode by pressing the VCR Mode button. You can use this mode to operate your DVD player instead of a VCR. Remote programming is required. See [page 2](#) for instructions.



Press this button for VCR Mode

VCR/DVD Power & TV Power

Top button turns VCR/DVD player on/off, bottom button turns the TV on/off

TV/Video
Switch VCR between its TV & VCR mode

Up/Down Arrow Buttons
Channel up/down on VCR

Back
Rewind a videotape or reverse a DVD

Pause
Pause a videotape or DVD

Stop
Stop playing or recording a videotape, stop playing a DVD

FWD
Forward a videotape or DVD

Record
Record on a videotape

Play
Play a videotape or DVD

Number Buttons
Enter a desired channel number on VCR



If you received this remote as a replacement for your old remote, you do not need to return your old remote control to DISH Network.*

**Please Note: Retailers using the Post Receipt Exchange Program will need to return their remote(s) in order to receive replacement products.*

Notes:

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REMOTE CONTROL OVERVIEW

Use this full-function remote to control a variety of DISH Network receivers, such as Standard Definition, High Definition, and Digital Video Recorder receivers. Also, you can program the remote to control most of the popular brands of audio/video equipment like a TV, VCR, DVD player, or a second DISH Network satellite receiver. See *Programming for Other Equipment* on page 2.

Note: This remote control may have features not used by your receiver.

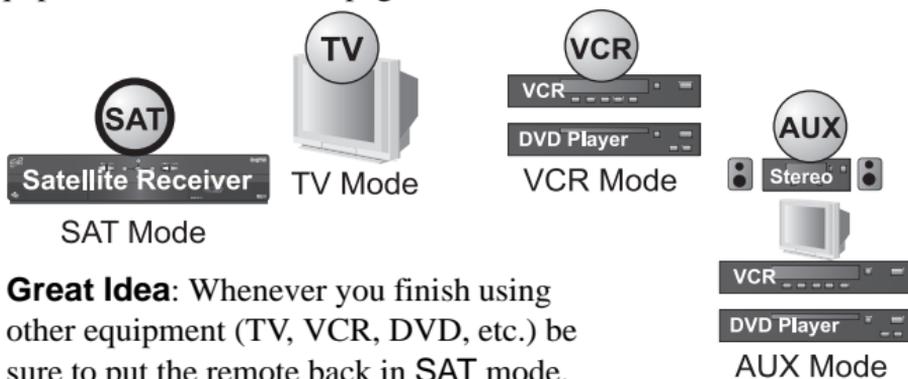
USING THE GUIDE

This guide makes it easy to set up and use your remote control. By now you've noticed that the cover contains information on quick set up and remote operation.

The rest of the guide contains in-depth information to help you get the most from your remote control, including controlling other equipment like TVs, VCRs, and DVD players.

REMOTE CONTROL MODES

Use the remote control's mode buttons to set the remote to the correct mode for the equipment. Be sure to program the remote to control other equipment as described on page 2.



Great Idea: Whenever you finish using other equipment (TV, VCR, DVD, etc.) be sure to put the remote back in SAT mode.

To change the mode, press the button for the equipment you want to control. The mode button lights for two seconds to show you've set the remote to that mode.

If you program the remote to control other equipment, refer to the following for remote control operation instructions:

- TVs, page C-8.
- VCRs and DVD players, page C-9.
- DISH Network satellite receivers, page C-7.
- Stereo equipment, use only these buttons: **SELECT** (change inputs), **MUTE**, **VOLUME**, and **POWER**.

HOW THE REMOTE COMMUNICATES

Depending on how the remote is set up, the remote control may use UHF radio signals, IR signals, or both to control the receiver.

However, only IR signals are used to control other equipment.

- IR signals travel short distances (up to 40 feet), and cannot go through walls or other solid objects. Point the remote control directly at the equipment you want to control, with no objects to block the signal path.
- UHF signals travel long distances and can go through walls and other solid objects. Because these signals travel so far, the receiver may respond to signals from other nearby remote controls. To handle this problem, you may want to change the remote and receiver addresses (see page 9).
- If you're set up to use UHF, make sure that the UHF remote antenna is attached to the receiver's back panel UHF Remote Antenna input so it can receive the UHF remote signals.

PROGRAMMING FOR OTHER EQUIPMENT

Page C-4 shows you how to program the remote to control a TV. This section uses a different method to program the remote to control a TV or other equipment (such as a VCR, DVD player, tuner, amplifier, or a second TV). You can program the remote by either following the instructions in *Programming Using Equipment Code Tables* on page 3, or the *Scanning for Equipment Codes* procedure described on page 4.

COMBINATION EQUIPMENT (FOR EXAMPLE, TV/VCR)

When programming the remote to control combination equipment, such as a TV/VCR or a TV/DVD, program the remote control in one mode, and then repeat the procedure in the other mode. For example, to program the remote to control a TV/VCR using code 748, follow the instructions to program the remote to control the TV using code 748, and then repeat the instructions for the VCR using the same code. Put

the remote in TV mode to use the TV, and VCR mode to use the VCR.

LIMITED MODE

You can program your remote control in Limited Mode to keep from accidentally changing the channel on your TV or VCR. When you use the remote to control your TV in Limited Mode, you will only be able to use the POWER, MUTE, and VOLUME buttons to control your TV. Also, when you use the remote to control your VCR in Limited Mode, you will only be able to use the POWER and VCR function buttons. The section *Programming Using the Equipment Code Tables* has a step that tells the remote control to go into Limited Mode. Also, a quick way to put the remote in Limited Mode is on page C-6.

Note: Limited Mode cannot be used with audio amplifiers.

PROGRAMMING USING EQUIPMENT CODE TABLES

You can set up the remote to control other equipment using the equipment codes listed on page 13 and the modes as shown on page 2.

Instructions	Additional Information
1 Turn the equipment on.	Use the equipment's front panel buttons or its remote control.
2 Find the brand name of the equipment in the tables starting on page 13.	If the brand isn't listed, see <i>Scanning for Equipment Codes</i> on page 4.
3 Press and hold the mode button until all the other mode buttons light up, and then let go of the button. The mode button flashes.	For example, hold the TV mode button for a TV until all of the other mode buttons light. When you let go, TV will flash.
4 <i>For AUX mode only.</i> Press 0 for a second TV, or 1 for a second VCR, or 2 for a tuner, or amplifier.	This step is for programming the kind of equipment that should be programmed in AUX mode. If you're not programming in AUX mode, skip to step 5.

Instructions	Additional Information
5 Enter one of the three-digit equipment codes from the table using the number buttons.	The three-digit equipment code should be for the brand name of your equipment that you found in step 2.
6 If you want to program Limited Mode, press 1. If not, skip to step 7.	See <i>Limited Mode</i> on page 3 for more information.
7 Press POUND (#).	If you entered the code correctly, the mode button flashes three times.
8 Press POWER to turn off the equipment. If the equipment does not turn off, go to step 10.	If the code works, the equipment should turn off.
9 Turn the equipment back on and try some other buttons to make sure they work. If the code works for other buttons, stop here.	For example, sometimes POWER works when other buttons don't.
10 If the code doesn't work, repeat steps 3 through 9 with another equipment code from the tables.	Try every code listed for your brand until one works for your equipment.
11 If you can't find a code that works, try <i>Scanning for Equipment Codes</i> that follows.	

SCANNING FOR EQUIPMENT CODES

Instructions	Additional Information
1 Turn the equipment on.	Use the equipment's front panel buttons or its remote control.

Instructions

Additional Information

-
- | | |
|---|---|
| <p>2 Press and hold the mode button until all the other mode buttons light up, and then let go of the button. The mode button flashes.</p> <p>3 <i>For AUX mode only.</i> Press 0 for a second TV, or 1 for a second VCR, or 2 for a tuner, or amplifier. Then press the STAR (*) button.</p> <p>4 Press POWER.</p> <p>5 Press the UP or DOWN ARROW repeatedly until the equipment turns off.</p> <p>6 Press POUND (#).</p> <p>7 Turn the equipment back on and try some other buttons to make sure they work.</p> | <p>For example, hold TV for a TV until all of the other mode buttons light. When you let go, TV will flash.</p> <p>This step is for programming which kind of equipment that should be programmed in AUX mode. If you're not programming in AUX mode, skip to step 4.</p> <p>This puts your remote in the scan mode.</p> <p>As you press the UP or DOWN ARROW, the remote tries each code in the memory to see if it can turn off your equipment. When the equipment turns off, you have found a code that might work.</p> <p>Note: The mode button for the equipment will flash rapidly eight times when you've scanned all the codes for that equipment.</p> <p>The mode button flashes three times if you have entered the code correctly. This stores the code you found.</p> <p>Press POWER to turn the equipment back on. Try some other buttons to make sure they work. Sometimes POWER works when other buttons don't.</p> |
|---|---|

Instructions

Additional Information

- | | |
|--|---|
| 8 If necessary, repeat this procedure until you've tried all the codes. | You may need to repeat the scan to find the best code for your equipment. |
|--|---|

SWITCHING BETWEEN TV AND AMPLIFIER VOLUME CONTROL

When you set up the remote to control a TV, the MUTE and VOLUME buttons control the TV volume, even if your remote control is in SAT mode. However, if you want to use the AUX mode to control a tuner or amplifier that has a volume setting, you can set up the remote to control the equipment's volume instead of the TV volume while your remote control is in SAT mode. Follow the instructions in the left column. To change back to controlling the TV volume in SAT mode, follow the instructions in the right column.

Control Amplifier Volume

Control TV Volume

- | | |
|---|---|
| 1 Press and hold the AUX mode button for three seconds, and then let go of it. The AUX mode button will blink. | 1 Press and hold the TV mode button for three seconds, and then let go of it. The TV mode button will blink. |
| 2 Press the POUND (#) button. | 2 Press the POUND (#) button. |
| 3 Press the plus (+) side of the VOLUME button. | 3 Press the plus (+) side of the VOLUME button. |
| 4 Press the 0 number button. | 4 Press the 0 number button. |
| 5 Press the POUND (#) button.

The AUX mode button flashes three times. | 5 Press the POUND (#) button.

The TV mode button flashes three times. |

MAKE SURE THE REMOTE CONTROLS THE AMPLIFIER'S VOLUME:

- 6** Press the SAT mode button.

MAKE SURE THE REMOTE CONTROLS THE TV'S VOLUME:

- 6** Press the SAT mode button.

Control Amplifier Volume

- 7 Press the plus (+) and minus (-) sides of the **VOLUME** button.
- 8 The equipment's volume changes and the **AUX** mode button lights instead of the **TV** mode button.

Control TV Volume

- 7 Press the plus (+) and minus (-) sides of the **VOLUME** button.
- 8 The TV's volume changes and the **TV** mode button lights instead of the **AUX** mode button.

PROGRAMMING THE REMOTE TO CONTROL A SECOND RECEIVER IN AUX MODE

If you have another DISH Network satellite receiver installed, you can use this remote in **AUX** mode to control it along with your new receiver. When you program the remote to control the other receiver, the remote will send out IR and UHF (not UHF Pro) signals to the receiver. You can program the remote to control any other DISH Network satellite receiver, except for following:

- TV2 on DISH 322, DISH Player-DVR models 522, 625, 942 and ViP222 & ViP622 DVR
- DishPlayer 7100/7200

- 1 Turn on the other receiver and display the **System Info** screen (see the receiver user's guide for information on how to display the screen).

Write down the address shown: _____

- 2 Press and hold the **AUX** button until all the other mode buttons light up, and then let go of the button. The **AUX** button flashes.
- 3 Press the **3** button.
- 4 Use the **NUMBER PAD** to enter the address you wrote in step 1.
- 5 Press **POUND (#)**. The **AUX** button blinks three times.
- 6 Press **RECORD** to make sure the address and the remote matches the address on the receiver.

READING OUT THE REMOTE CONTROL CODES

These instructions explain how to check the remote control code you put in the remote control when you set it up. Be sure to write them in the spaces provided below.

Instructions	Additional Information
<p>1 Press and hold the mode button for the equipment you want the remote to control. When all the other mode buttons light up, let go of the mode button - that mode button should now be flashing.</p>	<p>For example, hold the TV mode button for a TV until all of the other mode buttons light. When you let go, the TV mode light will flash.</p>
<p>2 Press the POUND (#) button <i>twice</i>. The mode button flashes the number for each digit of the equipment code, with a pause between the groups of flashes. A quick flash is for zero.</p>	<p>For example, if the code is 570, the mode button flashes five times, pauses, flashes seven times, pauses, and flashes once quickly.</p>
<p>For AUX mode, the first group of flashes tells you what the AUX mode controls. A quick flash (zero) before the three-digit code is for a TV; one regular flash is for a VCR or DVD player; and two flashes is for a tuner or amplifier.</p>	<p>For example, if the TV code is 570, the AUX mode button flashes once quickly, pauses, flashes five times, pauses, flashes seven times, pauses, and flashes once quickly.</p>

DISCRETE CODES FOR LEARNING REMOTES

Remote control discrete On and Off IR commands are used by installers when programming macro commands into universal remotes. Using an On-only or Off-only command is more effective than a toggle On/Off command when trying to ensure the satellite receiver is reliably in one state or the other. To use discrete power commands, complete the following:

- 1 Program the DISH Network remote to desired remote address (see *Changing the Remote and Receiver Address* below).
- 2 Hold the SAT mode button until all mode buttons light, then release.
- 3 Press POWER (not TV POWER).
- 4 Press VOLUME UP for discrete power on, or VOLUME DOWN for discrete power off.
- 5 Press any other button when done to end this procedure.

AVOIDING REMOTE CONFLICTS

When your remote control uses UHF, you may experience interference from other nearby remotes. The instructions in this section describe how to avoid remote conflicts.

CHANGING THE REMOTE AND RECEIVER ADDRESS

One quick way to avoid remote conflicts is by changing the address on your remote and receiver. If you notice that your receiver is changing channels or opening menus but you're not using the remote control, a quick change of address should fix the problem.

- 1 Press SYSTEM INFO on the receiver's front panel. The **System Information** screen displays and shows the **Remote Address**.

Write down the address shown: _____

- 2 Press and hold SAT on your remote control for about three seconds, until all of the mode buttons light up, and then let go of SAT.
- 3 Use the NUMBER PAD to enter any number between 1 and 16, but not the one you wrote in step 1.

- 4 Press **POUND (#)**. If you entered the address correctly, **SAT** will flash three times. Write down the number you entered in the reference tables on page 26.
- 5 Press **RECORD**. Make sure the **Remote Address** you see on the **System Information** screen is the same as the one you entered in step 3. If it isn't, the remote cannot control the receiver. Press **RECORD** a second time.
- 6 Press **SELECT** to close the **System Information** screen.

CHANGING THE UHF FREQUENCY USING THE A/B SWITCH (DISH PLAYER-DVR 942, VIP222, AND VIP622 DVR ONLY)



All receiver models except the DISH Player-DVR 942, ViP222 and ViP622 DVR must use switch position **A** or the remote will not control the receiver.

Your remote has a switch to change the UHF frequency that your remote control uses. It comes preset to the **A** position but you can change the setting to the **B** position to lessen the likelihood of any other UHF remote interfering with yours.

- 1 Remove the battery cover from the remote control.
- 2 Use a small screw driver or a paper clip to carefully change the setting.
- 3 Put the battery cover back on the remote control.
- 4 Use the **SYS INFO** button on the front panel to open the **System Information** screen.
- 5 Press **RECORD** on the remote control.
- 6 Make sure the remote address on the **System Information** screen shows the correct band information:

- Switch Position **A** - **IR/UHF Pro Band A**
- Switch Position **B** - **IR/UHF Pro Band B**



SETTING UP A TV1 UHF PRO REMOTE FOR THE DISH PLAYER-DVR 522 AND 625 ONLY

Use these special instructions only if you are going to use the green 1 UHF Pro key to control the TV1 side of your DISH Player-DVR 522 or 625.

If you have a DISH Player-DVR 522 or 625:



and want to use UHF Pro with TV1, use this key:



When you are finished setting up the remote control, you'll be able to operate the TV1 side of your DISH Player-DVR 522 or 625 from long distances.

- 1 Make sure the key is installed as described on pages C-1 and C-2.
- 2 Make sure the UHF Antenna is attached to the back of the receiver.
- 3 Using the receiver's front panel buttons, press **MENU**. Select the following onscreen items in this sequence:
 - a. **System Setup**.
 - b. **Installation**.
 - c. **TV1 UHF Pro Setup**.
- 4 Select **Enable** from the **TV1 UHF Pro Setup** screen.
- 5 Select **System Info** to open the **System Information** screen.
- 6 Use the **ARROW** buttons to move the highlight to the address for the **1 Remote Address** as shown below. This is important - if you do not move the highlight, your remote will change the receiver's **2 Remote Address** and cause your Remote Control



1 to control the TV2 side of your receiver.



Note: Highlight the  **Remote Address** (the shaded area in the graphic above).

- 7 Press the **RECORD** button on the green TV1 remote control you are setting up. If you get a warning that tells you to pick another address, continue on to the next step. If no warning appears, go to step 12 of this procedure.
- 8 On the remote control, press and hold the **SAT** mode button for about three seconds, until all the mode buttons light up, and then let go of the **SAT** button. The **SAT** mode button will blink.
- 9 Use the number buttons to enter any number from 1 to 16, except for the address shown for  on your screen.
Write down the number you entered: _____
- 10 Press the **POUND (#)** button. If you entered the address correctly, the **SAT** mode button will flash three times.
- 11 Make sure the **System Information** screen shows  **UHF** and that this address matches the number you entered in step 9.
- 12 Select **Done** to close the **System Information** screen. If nothing happens, press **RECORD**, and then select **Done**.

EQUIPMENT CODES

These tables contain the manufacturer codes for programming the remote to control your TV, a VCR, DVD player, or audio amplifier. Every attempt has been made to include all codes. If your equipment brand is not listed or if the codes do not work, the remote may not control your equipment. In some cases codes may operate some but not all buttons shown in this guide.

TV CODES

Programming in AUX mode: In most cases use these codes to program in TV mode; however, if programming in AUX mode, press 0 before entering the TV code.

- Action** 662
- Admiral** 521 605 675
- Aiko** 727
- Akai** 570 573
- Alleron** 682
- A-Mark** 620
- Amtron** 657
- Anam National** 509 541 620 651 657 698
- AOO** 505 506 519 520 573 620 627 652 653 654
- Apex** 730
- Archer** 620
- Audiovox** 620 657 662
- Baycraft** 536
- Belcor** 652
- Bell & Howell** 590 675 683
- Bradford** 657
- Brockwood** 627 652
- Broksonic** 562 748 752
- Candle** 506 523 525 536 627 652 654
- Candle/Citizen** 573
- Capehart** 519 627
- Circuit City** 627
- Citizen** 506 516 523 524 525 526 590 652 654 657 658 680 727
- Colortyme** 573 627 652 654
- Concerto** 523 652 654
- Contec Cony** 662
- Contec/Cony** 541 655 657 726
- Craig** 536 541 657 662 694
- Crown** 526 536 657
- Curtis Mathes** 506 516 526 573 590 641 645 650 652 654 658 680 683 703 708
- CXC** 541 657 662
- Cytron** 903
- Daewoo** 505 524 526 529 530 531 573 630 652 653 654 658 684 698 719 727 816
- Daytron** 526 627 652 654 658
- Dell** 772 773 774
- Dimensia** 645 650
- Dixi** 566 620
- Dumont** 501 627 652
- Echostar** 722
- Electrohome** 526 573 651 652 654 656 709 728
- Emerson** 526 534 536 541 573 590 627 636 642 648 652 654 655 657 658 662 682 683 692 696 699 720 816
- Envision** 506 573 652 654
- Fisher** 542 590 683
- Fortress** 573
- Fujitsu** 534 682 694
- Funai** 534 541 657 662 682 694
- Futurerech** 541 657 694
- GE** 508 509 543 544 630 645 646 650 651 652 654 676 690 691 698 701 715 716 725 728 742 779 809 859
- General Electric** 627
- Gibraltar** 501 652
- Goldstar** 505 523 526 545 546 566 573 652 653 654 655 656 658 693 730
- Granada** 627
- Grand** 627
- Grunpy** 657 682
- Hallmark** 627 652 654
- Harmon/Kardon** 561
- Harvard** 657
- Hinari** 534
- Hisense** 759
- Hitachi** 523 526 548 549 553 554 555 585 597 626 636 638 643 648 652 654 655 702 718 726 786 788 789 790 791 792 801 802
- IMA** 657
- Infinity** 566
- JBL** 566
- JC Penney** 505 506 516 525 526 543 546 631 645 646 650 652 653 654 658 676 680 690 691 701 725 726 728 730
- Jensen** 556 573 652 654

TV CODES (CONTINUED)

- JVC** 508 557 559 642 649 655 676
726 735 736 737 812 817
- Kawasho** 548 561 573 652 654
- Kenwood** 506 573 652 654 656
- Kloss** 561 610
- Kloss Novabeam** 657 698 723 724
- KTV** 526 541 573 657 658 662 696
- LG** 653 766
- Lloyds** 627
- Lloytron** 526
- Loewe** 566
- Logik** 675
- Luxman** 523 652 654
- LXI** 563 566 590 595 617 631 635 645
646 650 654 683 691 701 725
- M. Wards** 500 505 506 534 543 567
568
- Magnasonic** 573
- Magnavox** 506 520 525 536 566 567
568 573 610 652 654 656 723 724
729 762 818 887 888
- Majestic** 675
- Marantz** 506 566 573 652 654
- Megatron** 627 654
- Memorex** 590 627 653 654 675 683
720
- MGA** 504 505 506 542 571 573 627
652 653 654 656 728
- Midland** 501 646 658 676 725 730
- Mitsubishi** 504 505 542 570 571 572
573 597 623 627 652 653 654 656
705 728 787 799 804
- Mitsui** 769
- Montgomery Ward** 675
- Motorola** 521 605 651
- MTC** 505 506 516 523 573 627 652
653 654 680
- Multitech** 657
- NAD** 502 617 627 631 635 637 654
- National** 509
- NEC** 505 506 507 517 523 573 627
651 652 653 654 731 732
- Nikkai** 612
- Nikko** 654 727
- Normandic** 717
- Novabeam** 561
- NTC** 727
- Nyon** 701
- Onwa** 541 657
- Optimus** 637
- Optonica** 521 605 607
- Orion** 694
- Osaki** 612
- Panasonic** 508 509 512 566 644 651
662 676 685 689 698 700 716 734
761 765 780 784 811 819 820 821
822 823 867 868 869 870 871 872
- 873 874 875 876 877 878 879 880
881 882 883 884 885 886 889 890
900
- Philco** 505 506 525 536 568 573 610
651 652 653 654 655 656 723 724
729
- Philips** 525 566 651 652 655 656 690
723 724 729 770 782 824 825 826
827 828 891 892 893 894
- Philips Magnavox** 782 826 827 828
829
- Pilot** 652 658
- Pioneer** 502 548 576 636 637 648
652 654 708
- Portland** 505 526 573 652 653 654
658 727
- Price Club** 680
- Prism** 676
- Proscan** 645 646 650 691 725 742
857
- Proton** 513 519 526 536 585 627 652
654 655
- Pro View** 902
- Pulsar** 501 652
- Quasar** 508 509 651 676 698 700 860
861 862 895 896
- Radio Shack** 526 541 590 607 612
645 662 683 698
- Radio Shack/Realistic** 590 607 650
652 654 655 657 658 683 730
- RCA** 503 505 548 630 633 634 636
641 645 646 648 650 651 652 653
654 656 691 698 701 708 715 716
725 742 749 763 776 805 830 831
832 863 864
- Realistic** 590 645 683
- Runco** 501
- Sampo** 506 519 652 654 658 698 730
746
- Samsung** 505 506 516 523 526 566
573 612 627 647 652 653 654 655
656 658 680 704 717 730 738 755
833 858 897
- Samwon** 620
- Sansui** 754 834
- Sanyo** 542 590 652 683
- SBR** 566
- Schneider** 566
- Scotch** 654
- Scott** 526 534 541 600 652 654 655
657 662 682 696 701
- Sears** 523 534 542 563 590 595 601
604 617 627 631 635 645 646 650
652 654 656 682 683 688 691 703
725 726
- Seimitsu** 627

TV CODES (CONTINUED)

Sharp 521 526 585 605 607 628 629
652 654 655 658 739 740 741 777
794 803 835 836 898

Shogun 652

Signature 675

Silver 573

Simpson 525

Solavox 612

Sony 500 578 640 690 758 781 783
795 796 797 798 806 807 808 810
837 838 839 840 841 842 843 844
845

Soundesign 525 536 541 627 652
654 657 682

Spectricon 520 620

Squareview 694

SSS 505 541 573 652 657

Starlite 657

Supra 523

SVA 901

Sylvania 506 525 536 566 568 569
573 600 610 652 654 656 723 724
729 733 756 764

Symphonic 632 657 662 692 694
846

Tandy 521 605

Tatung 509 651 698

Technics 508 676

Techwood 523 573 652 654 676

Teknika 504 505 512 516 523 524
525 526 534 536 541 573 644 652
653 654 655 657 658 662 675 680
682 685 726 727

Tera 513

Thomas 627

Thompson 709

TMK 523 573 627 652 654

Toshiba 516 590 617 631 635 680
683 688 750 771 785 793 847 848
849 850 851 852 853 854 855 856
865 866

Totevision 526 658

Toyomenko 627

Universal 543 690

Vector Research 506

Victor 557

Video Concepts 570

Vidtech 505 573 627 652 653 654

Viewsonic 760

Wards 536 573 607 645 650 652 653
654 656 675 682 690 715 723 724
729

White Westinghouse 816

Yamaha 505 506 573 652 653 654
656

York 627

Zenith 501 520 639 652 675 693 775
778 813 899

Zonda 620

VCR CODES

Programming in AUX mode: In most cases use these codes to program in VCR mode; if programming in AUX mode, press 1 before entering the VCR code.

Adventura 588

Aiwa 588 622 623

Akai 513 515 516 517 518 568 682

American High 678

Amstrad 588

ASA 556

Asha 675

Audio Dynamics 592 600

Audiovox 676

Beaumarck 675

Bell & Howell 581

Broksonic 559

Calix 676

Candle 534 594 675 676

Canon 554 678 679

Citizen 534 591 592 594 675 676

Colortyme 592

Craig 591 675 676

Curtis Mathes 554 592 594 605 607
675 678 679

Cybernex 675

Daewoo 534 547 559 588

DBX 592 600

Dimensia 607

Dumont 549

Dynatech 588

Electrohome 512 676

Electroponic 676

Emerson 505 508 509 511 512 518

534 559 568 588 590 618 676 678

Finlandia 549

Finlux 549 556 588

Fisher 549 581 584 588 610

Fuji 678

Funai 588

Garrard 588

VCR CODES (CONTINUED)

- GE** 551 552 554 572 591 605 607 675
678 679
- Go Video** 557 558 620
- Goldstar** 592 594 676
- Goodmans** 585
- Gradiente** 588
- Granada** 549 581
- Grundig** 556
- Harley Davidson** 588
- Harman Kardon** 592
- Harmon/Kardon** 568 592
- Headquarter** 581
- Hitachi** 536 538 539 540 588 595 597
682
- Instant Replay** 678
- ITT** 518
- JC Penney** 554 581 591 592 594 595
600 675 676 678 679
- JCL** 678
- Jensen** 595 682
- JVC** 561 562 563 581 592 594 600
682
- Kenwood** 562 581 592 594 600 682
- Kodak** 676 678
- LG** 676
- Luxor** 518
- Lloyd's** 588
- LXI** 676
- M. Wards** 512 554 585 590 591
- Maganvox** 797
- Magnavox** 527 533 554 556 678 679
797 798
- Magnin** 676
- Marantz** 554 556 581 585 592 594
600 678
- Marta** 676
- Matsushita** 678
- MEI** 554 678
- Memorex** 533 549 554 566 581 585
588 675 676 678
- MGA** 512 567 568
- MGN Technology** 675
- Midland** 579
- Minolta** 595
- Mitsubishi** 512 562 567 568 570 571
595
- Motorola** 678
- MTC** 544 588 675
- Multitech** 579 588 675
- Mutitech** 591
- NEC** 562 581 592 594 600 682
- Nikko** 676
- Noblex** 675
- Olympus** 678
- Optimus** 676
- Optonica** 585
- Panasonic** 523 554 598 614 628 633
678 679 777 780 781 782 783 784
785 786 787 788 789 790 791 792
793 794 795 796 799 808 809 810
- Pentax** 592 595
- Pentex Research** 594
- Perdio** 588
- Philco** 554 678 679
- Philips** 554 556 585 678 801 802 803
804
- Pilot** 676
- Pioneer** 562 574 575 576 600
- Proscan** 605 607
- Pulsar** 533
- Quarter** 581
- Quartz** 581
- Quasar** 554 678 679 770 771 772 805
806
- Radio Shack** 512 607 610 676
- Radio Shack/Realistic** 581 584 588
675 676 678 679
- Radix** 676
- Randex** 676
- RCA** 518 525 527 528 591 595 605
607 615 631 649 675 678 773 774
775
- Realistic** 534 549 554 581 584 585
588 675 676 678 679
- Ricoh** 502
- Runco** 533
- Salora** 567 581
- Samsung** 515 517 534 579 591 675
755 807
- Sanky** 533
- Sansui** 544 562 600 682
- Sanyo** 549 581 583 675
- SBR** 556
- Scott** 508 534 559 590
- Sears** 549 581 584 595 610 676 678
- Sharp** 512 585 607 625
- Shintom** 595
- Shogun** 675
- Singer** 678
- Sony** 500 501 502 504 768 778
- STS** 678
- Sylvania** 554 556 567 588 678 679
756
- Symphonic** 588 594
- Tandy** 581 588
- Tashiko** 676
- Tatung** 594 682
- Teac** 588 594 682
- Technics** 554 633 678
- Teknika** 554 588 676 678
- TMK** 675
- Toshiba** 534 535 567 584 590 769
776

VCR CODES (CONTINUED)

Totevision 591 675 676
Unitech 675
Vector Research 534 592 600
Victor 561 562 600
Video Concepts 534 568 592 600

Videosonic 591 675
Wards 534 588 595 675 676 678
XR-1000 588 678
Yamaha 581 592 594 600 682
Zenith 500 501 533 779

DVD PLAYER CODES

Programming in AUX mode: In most cases use these codes to program in VCR mode; if programming in AUX mode, press 1 before entering the DVD Player code.

Aiwa 634 694
Alpine 653
Apex 654 655 744 757 835 839
Archos 885
BOSE 758 811
Broksonic 656 752
Clarion 696
Classic 695
CyberHome 833
Daewoo 657 859
Denon 697 699 700
EchoStar 722
Emerson 658
Fisher 659
Funai 658
GE 702 703
Go Video 692 693 822
GPX 704
Hitachi 660 705 706 707 740 823 860
668
JVC 689 711 850 861 862 863
Konka 637 638 753
Koss 745
Magnavox 661
Memorex 709
Mintek 710
Mitsubishi 767 867
Norcent 711

Oritron 723
Panasonic 639 663 699 714 715 716
734 765 813 840 841 855 856 868
869 870 871 872 873 882
Philips 766 874
Pioneer 665 719 812 876 877 878
879 880
Proscan 720
Qwestar 723
RCA 666 690 749 816 842 854
Sampo 724
Samsung 652 667 668 691 740 741
820 821 844 845 866 875 881 705
Sansui 725 754
Sanyo 643
Sharp 669 727 865
Sony 617 645 670 671 729 730 731
768 817 818 830 831 832 836 837
838 843 847 848 849 851 852 853
857 858 864 883 884
Sylvania 658 764 829
Teac 732
Technics 733
Techwood 664
Toshiba 616 646 672 735 736 814
815 819 825 826 827 828 834 846
Yamaha 737 739
Zenith 673 824

TUNER/AMPLIFIER CODES

Programming in AUX mode: Press 2 before entering the tuner/amplifier code.

Aiwa 636 641 656 687 718 720 724
725 726
BOSE 761 780
Carver 653
Citizen 709
Denon 647 674 759 760 762 807 809
814 835

Fisher 653
GE 711
Goldstar 677 690
Harman Kardon 640 751
Harmon/Kardon 672
Hitachi 717
JBL 640

TUNER/AMPLIFIER CODES (CONTINUED)

JVC 637 683 703 725 786 827
Kenwood 676 691 726 728 774 795
 828 829 830 831 832 840 842
Magnavox 654 705
Marantz 651 764
Nakamichi 671
NEC 716
Onkyo 642 660 662 678 785 788 790
 791 792 796 801
Optimus 648 664
Panasonic 643 644 652 783 797 798
 799 808 810 815 816 817 818 819
 820 821 822 824 825 826 833 836
 837 838 839
Pioneer 658 667 668 679 702 767
 770 772 779 802 806 844
Proton 654 705

Quasar 652
RCA 635 638 704 727
Sharp 712 713 714 715
Sherwood 646 670
Sony 639 645 687 728 729 730 765
 766 769 771 773 775 776 777 778
 781 782 784 787 789 793 794 803
 811 812 813
Soundmatters 763
Teac 684
Technic 652
Technics 643 644 652 768 804 805
 843
Toshiba 710
Victor 703
Yamaha 663 730 731 732 733 823
 834 841

TV/VCR COMBO CODES

Programming for combination equipment: Program the remote control in TV mode using the TV code and then in VCR mode using the VCR code.

	TV Code	VCR Code
Magnavox	887	797
	888	798
Philips	891	801
	892	802
	893	803
	894	804
Quasar	860	770
	861	771
	862	772
	895	805
	896	806
RCA	863	773
	864	774
Samsung	755	755
	897	807
Sylvania	756	756

TV/DVD COMBO CODES

Programming for combination equipment: Program the remote control in TV mode using the TV code and then in VCR mode (or AUX - press 1 before entering the DVD code) using the DVD code.

	TV Code	DVD Code
Apex	757	757
Broksonic	752	752
Cytron	904	904
Panasonic	734 765	734 765
RCA	749	749
Sansui	754	754
Sylvania	764	764
Toshiba	865 866	814 815

TV/DVD/VCR COMBO CODES

Programming for combination equipment: Program the remote control in TV mode using the TV code, then in VCR mode using the VCR code, and then DVD in AUX mode (press 1 before entering the DVD code) using the DVD code.

	TV Code	DVD Code	VCR Code
Panasonic	900	882	810

TV/VCR/TUNER COMBO CODES

Programming for combination equipment: Program the remote control in TV mode using the TV code, then in VCR mode using the VCR code, and then tuner in AUX mode (press 2 before entering the tuner code) using the tuner code.

	TV Code	VCR Code	Tuner Code
Panasonic	867	796	797
	868	799	798
	869	808	799
	870	780	839
	871	781	838
	872	782	837

Table continues on next page

TV/VCR/TUNER COMBO CODES (CONTINUED)

	TV Code	VCR Code	Tuner Code
Panasonic	867	796	797
	868	799	798
	869	808	799
	870	780	839
	871	781	838
	872	782	837
	873	783	836
	874	784	833
	875	785	826
	876	786	825
	877	787	824
	878	788	822
	879	789	821
	880	790	820
	881	791	819
	882	792	818
	883	793	817
	884	794	816
	885	795	815
	889	809	808

TROUBLESHOOTING

What's Happening	What's Wrong	What You Can Do
While performing a remote control procedure, the remote control stops working.	<ul style="list-style-type: none"> If you don't press a button for 20 seconds in a programming sequence, the remote shuts off its programming function. 	Start over again.
You cannot find the key(s) shown on page C-1.	<ul style="list-style-type: none"> The keys have two sides. 	Turn the keys over until you find the correct key.
When you press a button on the remote control, the equipment doesn't do what you expect.	<ul style="list-style-type: none"> The remote may not be in the mode for the equipment you want to control. The remote control needs to be pointed right at the TV (or other equipment). The remote control may be missing batteries, the batteries in the remote may be inserted the wrong way, or maybe the batteries are weak or dead. The remote isn't set up to control the equipment. 	<ul style="list-style-type: none"> Press the correct mode button to set the remote to the mode for the equipment you want to control. The remote control uses IR signals to control all equipment except for the receiver (when using UHF). IR signals travel <i>only</i> 40 feet or less, and <i>can't</i> go through walls or other solid objects. You <i>must</i> point the remote control right at the equipment, with <i>no</i> objects to block the signal path. If the batteries are missing or dead, put fresh AAA-size batteries in. If the remote has fresh batteries, check whether you put them in the right way. If you didn't, take them out and put them in the right way. Make sure you set up the remote to control all the equipment you want to use. See <i>Program the Remote to Control Your TV</i> on page C-4 and <i>Programming for Other Equipment</i> on page 2.
The receiver does things even though you didn't press any remote control buttons.	<ul style="list-style-type: none"> UHF signals from a neighbor's remote may be controlling your receiver. 	<ul style="list-style-type: none"> See <i>Avoiding Remote Conflicts</i> on page 9 for instructions to correct this problem.
Your picture is snowy (or blue or black).	<ul style="list-style-type: none"> You have accidentally changed the channel on your TV. 	<ul style="list-style-type: none"> Make sure your TV (and VCR, if connected) is tuned to the correct channel. Also try using the RECOVER button as described on page C-6.

What's Happening	What's Wrong	What You Can Do
Your remote control isn't working	<ul style="list-style-type: none"> • The remote control is in the wrong mode. • You might be using the wrong remote control (TV1 or TV2). • Your batteries are worn out. • The remote control's A/B switch is in the wrong position 	<ul style="list-style-type: none"> • Make sure the remote control is in the correct mode. For example, if you want to use the satellite receiver, put the remote control in SAT mode (see <i>Remote Control Modes</i> on page 1). • Make sure you are using the correct remote control (TV1 or TV2) for your locations (multi-room receivers only). • Change the batteries as described on page C-2. • Check the A/B switch setting as described on page 10. <p> For all receivers except for the DISH Player-DVR 942, ViP222 and ViP622 DVR: leave the A/B switch in the A position.</p>
When you press the remote control Mute or Volume button, nothing happens.	<ul style="list-style-type: none"> • The remote control may not be set up. • Maybe you're trying to control TV volume but you set up the remote to control a tuner or amplifier in AUX mode. 	<ul style="list-style-type: none"> • See <i>Programming the Remote to Control Your TV</i> on page C-4 and <i>Programming for Other Equipment</i> on page 2. • Set up the remote to control <i>either</i> TV volume <i>or</i> tuner/amplifier volume, whichever you want. See page 6.
Your UHF Pro remote control does not work well from far away.	<ul style="list-style-type: none"> • You may be experiencing interference from objects near your receiver antenna. 	<ul style="list-style-type: none"> • Make sure the UHF antenna is connected to the receiver and not touching anything else. • Vary the tilt angle of the receiver's UHF antenna. Locate the UHF antenna tip away from other electronics equipment or metal surfaces, even if separated by wooden shelving. • Move the receiver to different locations. For best results, place the receiver as high as possible, above all other equipment in your entertainment center. • Place the UHF antenna outside the entertainment center by using a coaxial cable to connect it to the receiver. • Move any nearby off-air antenna away from the UHF remote antenna. Do not place an off-air antenna on your receiver.
Your PIP (Picture-In-Picture) button isn't working.	<ul style="list-style-type: none"> • Your receiver doesn't use PIP. • Your receiver isn't in Single Mode. 	<ul style="list-style-type: none"> • Upgrade to a receiver with this feature. • Press the Mode button on the front panel (if available).

LIMITED WARRANTY



This *Limited Warranty* is a legal document. Keep it in a safe place. Remember to keep your *Sales Receipt* for warranty service. We will consider any items you return without a copy of the *Proof of Purchase* to be out of warranty.

This warranty extends *only* to the original user (“you,” “your”) of the DISH Network remote control and is *limited* to the purchase price of the remote control. EchoStar Technologies Corporation and its affiliated companies (“we,” “our,” “us”) warrant this remote control against defects in materials or workmanship as follows. For one year from the original date of purchase, if we find the remote control is defective subject to the limits of this warranty, we will replace the remote at no charge for parts or labor. We warrant any such work done against defects in materials or workmanship for the remaining part of the original warranty period. This warranty *does not cover* installation of the DISH Network System; consumer instruction; physical set up or adjustment of any consumer electronic equipment; remote control batteries; signal reception problems; loss of use of the equipment; unused programming charges due to equipment malfunction; cosmetic damage; damage due to lightning, electrical or telephone line surges, fire, flood, or other acts of Nature; accident; misuse; abuse; repair or alteration by other than our factory service; negligence; commercial or institutional use; improper or neglected maintenance; equipment sold AS IS or WITH ALL FAULTS; equipment removal or reinstallation; shipping damage if the equipment was not packed and shipped in the manner we prescribe; nor equipment purchased, serviced, or operated outside the contiguous United States of America. REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. WE SHALL NOT BE HELD LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS DEVICE, NOR FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGE RESULTING FROM THE USE OF, OR INABILITY TO USE, THIS DEVICE. UNDER NO CIRCUMSTANCES SHALL OUR LIABILITY, IF ANY, EXCEED THE PURCHASE PRICE PAID FOR THIS DEVICE. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS DEVICE IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. WE RESERVE THE RIGHT TO REFUSE TO HONOR THIS WARRANTY IF WE DETERMINE ANY OF THE ABOVE EXCEPTIONS TO HAVE CAUSED THIS DEVICE NOT TO HAVE PERFORMED PROPERLY. THIS WARRANTY SHALL BE VOID IF ANY FACTORY-APPLIED IDENTIFICATION MARK, INCLUDING BUT NOT LIMITED TO SERIAL OR CONDITIONAL ACCESS NUMBERS, HAS BEEN ALTERED OR REMOVED. THIS WARRANTY SHALL ALSO BE VOID IF THE DEVICE HAS BEEN OPENED BY AN UNAUTHORIZED PERSON (with the exception of opening the battery cover). This warranty gives you specific legal rights which may vary from state to state. Some states do not allow the exclusion or limitations of incidental or consequential damages, or allow limitations on the duration of an implied warranty, so those limitations may not apply to you.

ADVANCE EXCHANGE PROGRAM

The Advance Exchange Program allows you to have replacement equipment shipped immediately to you (depending upon where you live, it could take three to five business days). Along with replacement equipment, you will receive a prepaid shipping label and instructions on how to return the defective equipment. The shipping charge, for receiving replacement equipment and returning the defective equipment, is a one time fee based on EchoStar's competitive bulk shipping rates (additional charges may apply outside of the continental US). This fee will be charged to your billing account or your valid credit card. If you do not ship the defective equipment to EchoStar within ten days after receiving the replacement, your billing account or credit card will be charged the market price of the replacement. If you return the defective equipment after ten days, you will receive a full refund less an administrative fee.

If your equipment is out of warranty and can be repaired your billing account or credit card will be charged the standard repair fee for the replacement. If damage to the defective equipment is found, which EchoStar in its sole discretion determines has voided the warranty, or makes the equipment unrepairable, your billing account or credit card will be charged the market price of the replacement.

POST RECEIPT EXCHANGE PROGRAM

You may choose to ship the equipment to us at your cost. To provide faster service, upon receipt of your equipment you will be shipped a replacement. Your original equipment will not be available for return.

The equipment you return will be checked to verify whether it is covered under this warranty. If the defective equipment is covered under this warranty, it will be replaced and shipped back to you at no additional cost (additional charges may apply outside of the continental US).

If your equipment is out of warranty and can be repaired your billing account or credit card will be charged the standard repair fee for the replacement. If damage to the defective equipment is found, which EchoStar in its sole discretion determines has voided the warranty, or makes the equipment unrepairable, your billing account or credit card will be charged the market price of the replacement.

ACCESSORY WARRANTY

An accessory is any DISH Network branded equipment, displaying the DISH Network logo, excluding the receiver, Smart Card, cables and hookups, and non-mechanical components. A one-year warranty becomes effective upon the activation of the DISH system or date of purchase, if bought separately. A proof of purchase is required to verify the purchase date. If an accessory has an expired warranty, no exchange will be issued. You may purchase replacement accessories from DISH Network or your local retailer.

IF YOU NEED HELP

1. Review this *User Guide*.
2. See *Troubleshooting* on page 21.
3. Call the Customer Service Center at 1-800-333-DISH (3474). Have the date of purchase and your customer account number ready.
 - a. If the representative finds you should return the remote control, you'll get a telephone number to call for a Return Authorization (RA) number. *Before shipping* any equipment to us, you *must* get a Return Authorization number.
 - b. You *must* package returned equipment the right way. Follow the instructions the representative gives you.
 - c. Write the RA number in large, clearly visible characters on the *outside* of the shipping box used to return the equipment.
To avoid confusion and misunderstandings, we will return shipments without an RA number clearly visible on the outside of the box to you at your cost.
 - d. We will:
 - Check the remote control, including whether it is covered under the warranty.
 - Replace any remote we find is defective with a new or refurbished remote, if the defective remote is covered under the warranty. We will ship the replacement remote at our expense.
 - If a defective remote is not covered under the warranty, we will tell you. We may assess you a flat rate charge for a replacement remote, including shipping and insurance.

REGULATORY FACTORS

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications to this device may void your authority to operate this equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

Reference Tables

Write down your remote address, channel numbers/inputs, TV, VCR, DVD player, and stereo equipment codes as you program them for future reference.

Remote Address



Channel or Input for Satellite Programming



TV Code

(Optional)



VCR/DVD Player Code

(Optional)



Auxiliary Equipment Code

(Optional)

If you enter a "1" as the last number of your code, your remote is in Limited Mode (see page 4 for more details).

To read out your remote codes, see page 8 for instructions.

**For all your customer needs,
call the Customer Service Center
at 1-800-333-DISH(3474)**



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