

Getting Started with dish

ViP® 922 DVR

Remote Functions

SAT Mode

Correct mode for operating your DISH system.

TIP: Press and release the SAT mode button to ensure you are in the proper mode for controlling your receiver.

Menu

Access features and settings, including Parental Controls, My Account and more.

Recall

Go back to the last channel viewed.

Info

Display additional program info.

(*)/Format

Change the shape of the picture on your TV screen to match the frame size of the program you are watching.



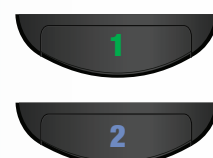
Remote image may vary.

Dual-TV Receiver

The ViP 922 is a dual-TV receiver and can independently operate two TVs:

1 TV1 has a **GREEN** remote key and is in the room with the receiver.

2 TV2 has a **BLUE** remote key and is in the room without the receiver.



1. Turning Your TV On and Off

- Start with your TV and DISH receiver **OFF**.
- To turn your TV **ON**, press and release the red TV POWER button on your **DISH remote**.



The screen saver appears whenever your receiver is **OFF** to remind you that your TV is still **ON**.

- To turn your TV **OFF**, press and release the red TV POWER button on your **DISH remote** again.

2. Turning Your Receiver On and Off

- Start with your TV **ON** and DISH receiver **OFF**.
- To turn your receiver **ON**, press and release the red POWER button on your **DISH remote**.



A TV picture appears.

- To turn your receiver **OFF**, press and release the red POWER button on your **DISH remote** again.

3. Staying on the Correct TV Input or Channel

Your TV needs to remain on the correct input or channel to watch your DISH service. If your TV is not on the correct input or channel, your TV may display a black, blue, or snowy screen, depending on your TV. The input or channel your TV needs to be on may be noted on a sticker on the back of your DISH remote or below.

Receiver #1	
TV1: ROOM _____	INPUT/CHANNEL _____
TV2: ROOM _____	INPUT/CHANNEL _____
Receiver #2	
TV1: ROOM _____	INPUT/CHANNEL _____
TV2: ROOM _____	INPUT/CHANNEL _____

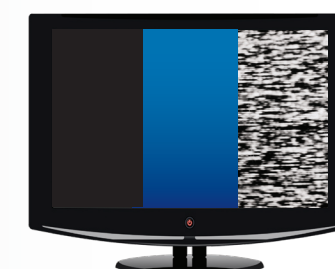
How You Might Get On the Wrong Input or Channel:

- Changing the input on your TV to operate a DVD player or video game system
- Changing your TV input or channel using your TV remote or the TV itself
- Pressing the INPUT or CHANNEL buttons with your DISH remote when you are not in SAT mode
- Power outage causing your TV to get off the correct channel or input

4. Fixing a Black, Blue, or Snowy Screen

For demonstration only

Get your TV **OFF** the correct input or channel by pressing and releasing the CHANNEL UP button on your **TV remote** or the TV itself. (If you are already on a black, blue, or snowy screen, skip to 4a.)



A black, blue, or snowy screen appears.

- Get your TV back **ON** the correct input or channel:

If TV1: Cycle your TV through its inputs by pressing the INPUT, SOURCE, or TV/VIDEO button on your **TV remote** or the TV itself.

If the picture is not restored, change your TV to channel 3 or 4 using your **TV remote** or the TV itself.



A TV picture appears.

- OR -

If TV2: Tune your TV to channel 60 or 73 using the buttons on your **TV remote** or the TV itself.

- Once your TV picture is restored, press and release the SAT mode button on your **DISH remote** to ensure you're in the proper mode for controlling your receiver.



The SAT button lights up.

5. Changing Channels

There are three ways to change channels on your receiver.

Type a channel number using the number buttons on the keypad.



- OR -

Press and release the CHANNEL UP/DOWN buttons.



- OR -

Use the Program Guide.

a. Press and release the GUIDE button.



b. Press and release the CHANNEL UP/DOWN or the PAGE UP/DOWN buttons to highlight the channel you want to watch.



c. Press and release the SELECT button.



The TV channel changes.



The TV channel changes.



The Program Guide appears.



The Program Guide moves up or down.



The TV changes to the highlighted channel.

6. Selecting a Favorites List to Display on Your Program Guide

a. Press and release the GUIDE button twice.



The Favorites List drop down menu appears.

b. Press and release the CHANNEL UP/DOWN buttons to choose the Favorites List you would like to see, then press and release the SELECT button.



The Program Guide indicates which list you are on. If you are on the All Available list, channels shown in red are not included in your subscription.

7. Exiting On-Screen Menus

When you're in an on-screen menu, it's easy to exit the on-screen menu and return to the program you were watching.

a. To exit an on-screen menu, press and release the VIEW LIVE TV button



The TV is on a menu screen.



The menu screen is exited and a TV picture appears.

TIP: The Cancel button on your DISH remote is another option for exiting one on-screen menu at a time.

Additional Tips

Setting Parental Controls:

- Press and release the MENU button.
- Select "Settings" and then select "Parental Controls."
- Select "TV1 Restrictions" and choose from the pre-set locks for a high, medium, or low restriction level, or select "Custom" to customize restrictions.
 - To mirror these settings for the remote viewing location on a computer or mobile device:
 - Select "Apply these settings to Remote Viewing (PC/Mobile)."
 - Select "Yes."
- Scroll up and select "Parental Controls" and then select "On."
- Enter and confirm the 4-digit password you wish to set.
- Select "Save."

Setting Closed Captioning:

- Press and release the MENU button.
- Select "Settings" and then select "Closed Captioning."
- Scroll to the Closed Captioning box and select "On."
- Select "Save."

Troubleshooting:

75% of all technical problems that an agent can help you with can be solved by following these five easy steps:

- Make sure your DISH remote is in SAT mode.
- Make sure your TV is on the correct input/channel.
- Make sure you're on the correct Favorites List.
- Check for anything obstructing the signal to your satellite dish, such as tree branches, severe rain, or snow build-up. If it is safe to do so, remove the obstruction or wait for it to pass.
- Reset your receiver by unplugging it from the wall for 10 seconds. Plug it back in and turn it on.

Where to go for additional information:

- Press and release the MENU button and then select "Help."
- Visit dish.com/support.
- Go to Channel 101.

